



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

FIFTH SEMESTER – NOVEMBER 2014

CO 5502 - HUMAN RESOURCE MANAGEMENT

Date : 05/11/2014
Time : 09:00-12:00

Dept. No.

Max. : 100 Marks

PART – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. Define Human Resource Management.
2. What is the Procurement Function of HRM Concerned with?
3. What is meant by Job Specification?
4. Mention the Characteristics of Human Resource Planning.
5. What do you understand by the term “Probation”?
6. What do you mean by aptitude test?
7. What do you understand by the term “apprenticeship”?
8. What do you mean by “Brain Storming”?
9. Mention the Factors Considered in employee appraisal.
10. What do you understand by “Valence”?

PART – B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Explain the objectives of Man Power Planning.
12. Explain the Qualities of a Human Resource Manager.
13. Discuss the various types of Interviews.
14. Explain briefly the various Internal and External Sources of recruitment.
15. Discuss the various stages involved in the process of training.
16. Explain the Merits and Demerits of on-the-job training.
17. Discuss Herzberg’s theory of motivation.

PART – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. Describe the various Functions of Human Resource management.
19. Describe the various steps involved in the selection of candidates for jobs in an organization.
20. Explain in detail the various methods of training the employees in an organization.
21. Elaborate the various methods available for appraising the performance of employees.

\$\$\$\$\$\$